



### Turning household water heating systems into MW batteries to support integration of renewables and consumer energy resources (CER)

Deep dive into opportunities and challenges

School of Photovoltaic and Renewable Energy Engineering (SPREE) Research Seminar Wed, 4<sup>th</sup> June, 2025

Dr. Baran Yildiz, Collaboration on Energy and Environmental Markets, School of Photovoltaic and Renewable Energy Engineering (SPREE), UNSW





### Acknowledgment of country

"I would like to acknowledge the Bidjigal and Gadigal people that are the Traditional Custodians of this land. I would also like to pay my respects to the Elders both past and present and extend that respect to other Aboriginal and Torres Strait Islanders who are present here today."





### Findings from two projects:



















**PLUS ES South Australia Flexible Demand Trial** 

PLUS·ES



### Project team:

- Ruby Klisser,
- Dr. David Saldivia Salazar,
- Dr. Hossein Saberi,
- Dr. Arastoo Teymouri
- Dr. Nicholas Gorman
- Assoc. Prof. Anna Bruce,
- Dr. Baran Yildiz





### Today's content

### 1) Project motivation

2) Real-world trials:

- South Australia PLUS ES Flexible Demand Trial
- Endeavour Energy Off-peak + Trial
- 3) SolarShift Project Thermal Modelling Results
- 4) SolarShift Project Customer Hot Water Roadmap
- 5) Contributions & future research directions





### Project motivation: Increasing rooftop solar

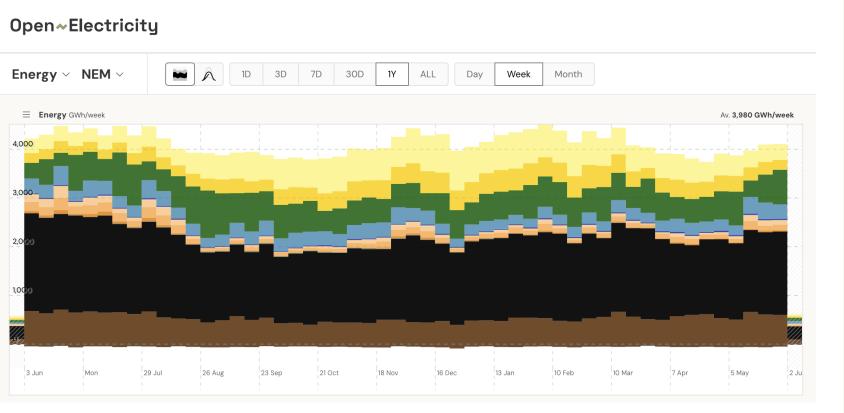


#### References: APVI 2025, Synergy,





### Project Motivation: increasing rooftop solar



		27 May 202	24 – 8 Jun 202
Detailed 🗸	Energy GWh	Contribution to demand	Av.Value \$/MWh
ources			
Solar (Rooftop)	27,764	12.7%	\$33.46
Solar (Utility)	16,791	7.7%	\$47.20
Wind	30,263	13.9%	\$72.78
Hydro	13,362	6.1%	\$174.86
Battery (Discharging)	861	0.4%	\$247.96
Gas (Waste Coal Mine)	399	0.2%	\$109.74
Gas (Reciprocating)	366	0.2%	\$221.60
Gas (OCGT)	3,290	1.5%	\$331.98
Gas (CCGT)	5,763	2.6%	\$193.87
Gas (Steam)	1,228	0.6%	\$186.51
Distillate	54	0.02%	\$962.16
Bioenergy (Biomass)	353	0.2%	\$129.85
Coal (Black)	86,673	39.7%	\$128.61
Coal (Brown)	30,936	14.2%	\$94.44
pads	-3,185		
Pumps	-2,070	-0.9%	\$15.16
Battery (Charging)	-1,115	-0.5%	\$32.96
Net	214,918		
Renewables	88,532	40.6%	



Collab

### **Project motivation: Integration challenges**

NEWS

### Rooftop solar PV provides 107.5% of grid demand in South Australia

By George Heynes November 18, 2024

Power Plants, Grids

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National Grid Renewables rebrands to Geronimo Power NEWS

Meyer Burger on the edge following German cell production insolvency

LECO process can increase resistance of TOPCon cells by 'orders of magnitude' NEWS

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South Australia is aiming to run on 100% wind and solar PV by 2027. Image: CSIRO.

on the Rooftop solar PV in South Australia broke the 100% grid demand contribution on Sunday afternoon, peaking at 107.5%.

According to OpenNEM, at around 13:45 on 17 November, rooftop solar PV in South Australia provided 107.5% of the state's demand, standing at around 1,720MW. This is the latest milestone the state has achieved, having broken the 100% threshold last month.

#### Powerlines may be limiting savings Australians can make from solar, UNSW research suggests

By consumer affairs reporter Liz Hobday and the Specialist Reporting Team's Penny Timms

7.30 Solar Energy

PV by 2027 Image: CSIR0 Mon 17 Aug 2020



Rolf Wittwer put solar panels on his house, expecting to save money on energy. Instead, they kept shutting down. (ABC News: Tony Hill)



Do we really need a rooftop solar button – and are households treated fairly with PV, batteries and EVs?



mage/Dan Himbrechts



What is renewable energy curtailment and how does it affect rooftop solar?

By technology reporter James Purtill

ABC Science Solar Energy

Wed 16 Feb 2022



Your rooftop solar panels may be quietly switching off in the middle of the day. (Reuters: Tim Wimborne, file photo)

Share article 🏓

abc.net.au/news/solar-how-is-it-affect...

Australia's energy operator wants emergency powers to switch off rooftop solar. What does it mean for households?

By energy reporter Daniel Mercer

Solar Energy





Rooftop solar can at times meet more than half of the total demand across the national electricity market. (ABC News: Glyn Jones)



Some households lose 20 per cent of their solar output from grid curtailment

Iome » Solar » Some households lose 20 per cent of their solar output from grid curtailmer

Sophie Vorrath Mar 30, 2022



Collaboration on Energy Environmental Marke

### Project motivation: Energy Storage!







### Home batteries vs. electric water heating storage tanks

• 13.5 kWh

 $T \equiv 5 \perp 5$ 

- All electric applications
- ~\$10,500 (including \$2k battery rebate in NSW)
- ~ 250k households have a battery
- Typical lifetime 5-8 years
- Typical energy efficiency 85%-95%
- Can utilize rooftop solar

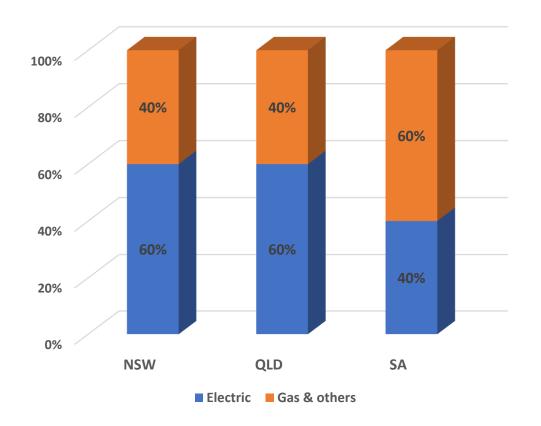
- 10 15 kWh (m x c x ΔT)
- Water heating only
- \$1000 \$2000 (for a resistive system)
- ~4m households have storage tanks
- Typical lifetime 10-15 years
- Typical energy efficiency 67-72%
- Can utilize rooftop solar

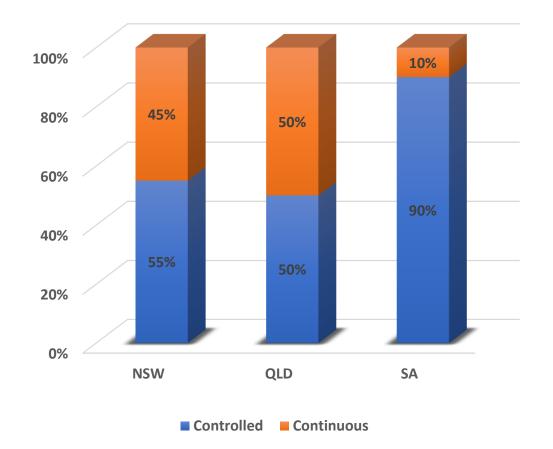






# Project motivation: electric hot water system ownership and energy demand





#### Between 25-30% of total residential energy use is attributed to water heating in Australia





### Project motivation: smart meters



Currently between 30-40% of households own smart meters in Australia

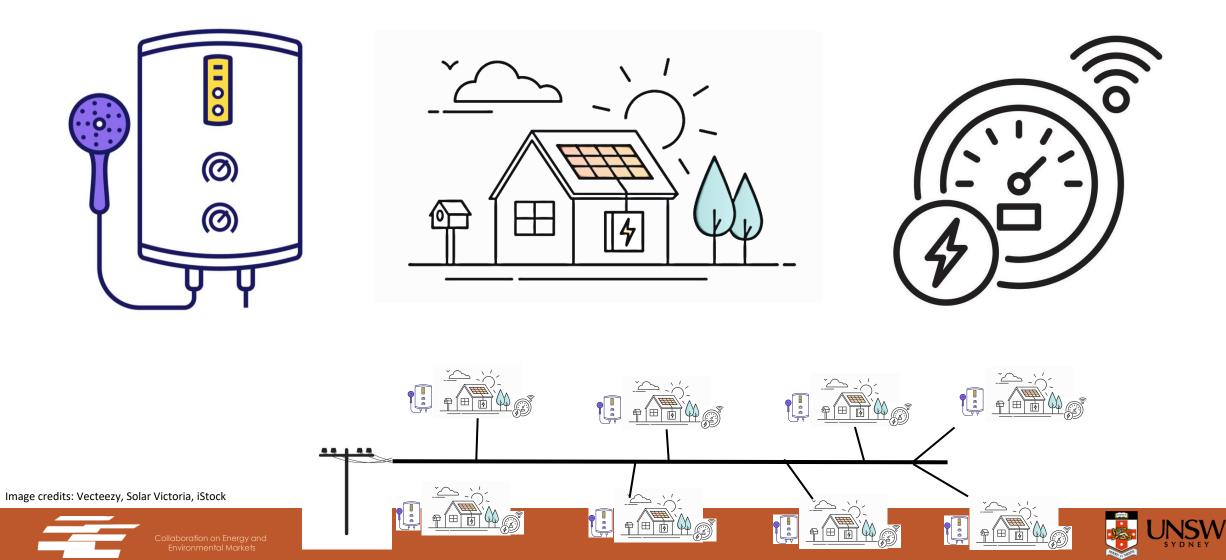


AEMC on smart meters: 100% by 2030, new customer information, real-time data and protections





Project Motivation: Control electric water heating systems via smart meters to soak-up solar



# Part 2

1) Project motivation

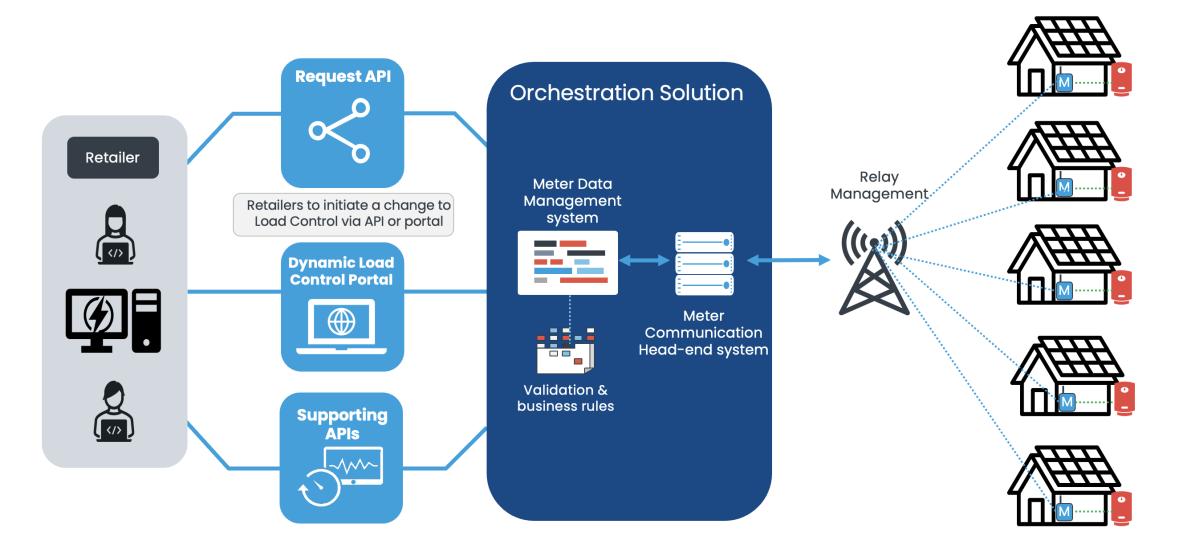
### 2) Real-world trials:

- South Australia PLUS ES Flexible Demand Trial (~20,000 households)
- Endeavour Energy Off-peak + Trial (~10,000 households)
- 3) Network impact of electric water heating system coordination and control
- 4) SolarShift Project Thermal Modelling Results
- 5) SolarShift Project Customer Hot Water Roadmap
- 6) Future research directions





### South Australia (SA) Flex Demand Trial: Plus ES Smart meter control solution

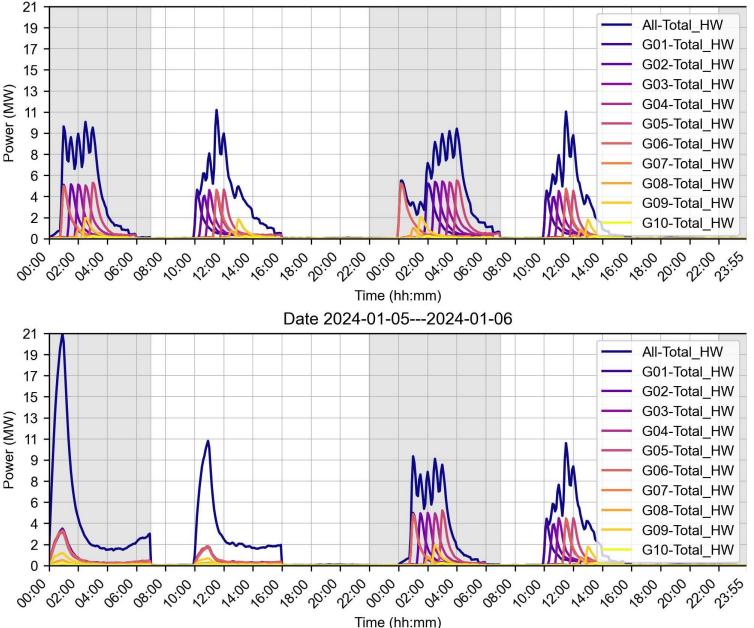








Date 2024-01-03---2024-01-04



- Randomization between different groups decreased over the course of the trial:
   60 mins →30 min →15 mins
- There is also randomization within each group (5-10 minutes) depending on the size of group
- Dynamic scheduling considers wholesale market prices and temperature forecasts
- Static schedule applies the same shifting strategy across different days
- Default controlled load strategy (Controlled load, bottom left) causes demand peaks, other control strategies with refined randomization reduce the peak water heating demand



### SA Flex Demand Trial: Hot water control

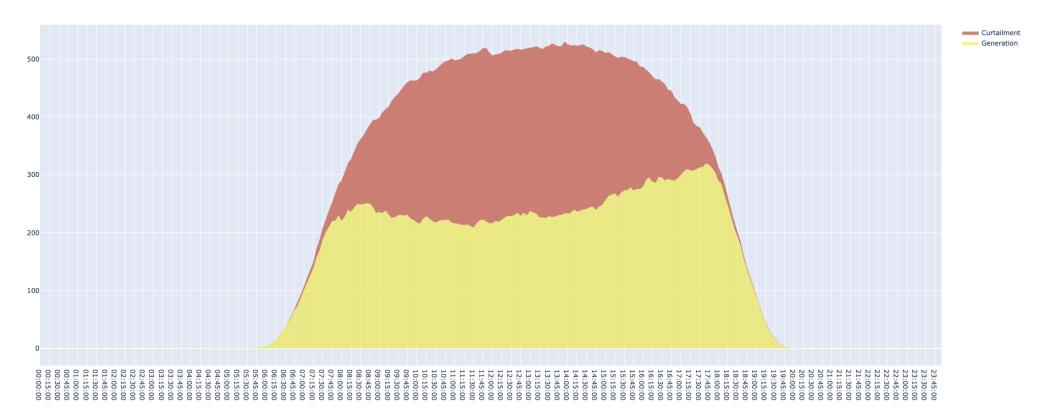
- ~20k households with controlled load in the trial with **smart meters**,
- However, ~25% of the controlled load circuits are inactive (this stat aligns with other states where 15-25% of controlled load fleet is inactive).
- On average 45.5% of hot water load is shifted to daytime (~50% with Static 2 Control, latest control). On the
  individual household level: 0.9 MWh/year and 2.5 kWh/day. Shifted hot water energy during winter was almost
  twice of summer.
- If the implemented control can be successfully rolled out across the NEM, we estimate that there is on average
   **10.5 GWh** of **daily** flexible hot water load that can be shifted into solar generation periods.
- According to recent data from Australian Energy Market Operator (AEMO), there is an average of 6.3 GWh of daily utility scale solar curtailment (~11 GWh including wind) over the last 12 months (fluctuates seasonally)!

Control strategy	Period	Mean daily DEWH load (MWh/day)	Mean daily DEWH load shifted to daytime (MWh/day)	Shifted (%)
Static 1	2023-07-01 to 2023-10-16	84.5	36.0	42.6%
Default CL2	2023-10-17 to 2023-11-08	68.4	27.2	39.8%
Dynamic	2023-11-09 to 2024-04-23	55.2	25.8	46.7%
Static 2	2024-04-24 to 2024-06-30	83.6	41.1	49.2%
Average	2023-07-01 to 2024-06-30	70	31.85	45.4%



### Solar curtailment vs. hot water demand

Curtailment- SA1, solar\_utility (mean) - last 60 days



- There is an average of 6.3 GWh of daily utility scale solar curtailment (~11 GWh including wind) over the last 12
  months according to data from AEMO's website (fluctuates seasonally)
- Some solar farms loose **30-40% of daily generation**
- Successful roll out across the NEM: on average 10.5 GWh of daily flexible hot water load that can be shifted into solar generation periods.

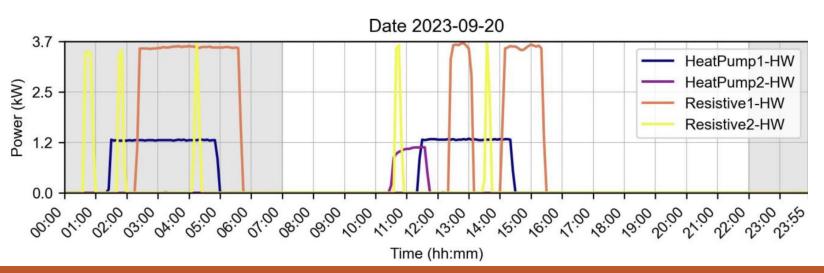


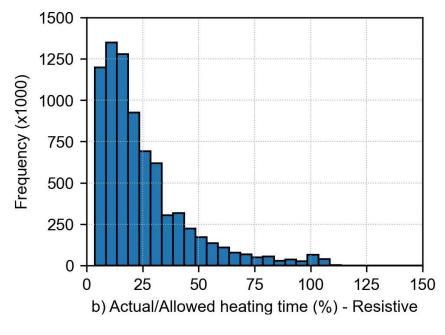


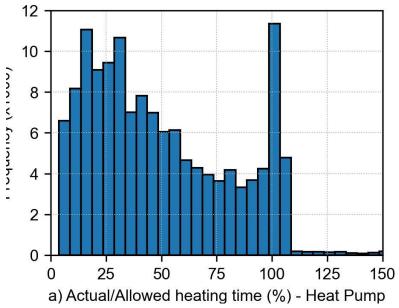


### Heat-pumps

- Heat-pump manufacturers generally\* don't recommend external control of heat-pumps due to concerns regarding the compressor life-cycle.
- ~300 heat-pumps in the trial.
- Implemented control strategies generally work for heat-pumps but needs more refinement.
- With further improvements (checking ~0 power in the circuit before turning off, extra heating during winter), these concerns can be addressed.



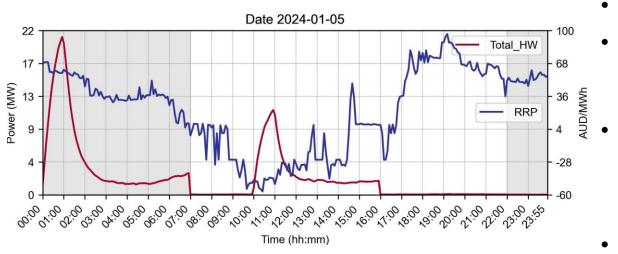


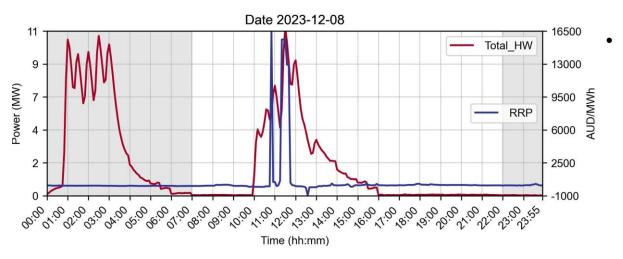




\*Based on our conversations with 3 big heat-pump manufacturers in Australia

### Financial savings & emissions reduction

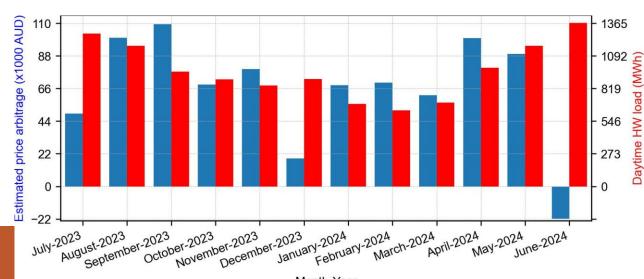




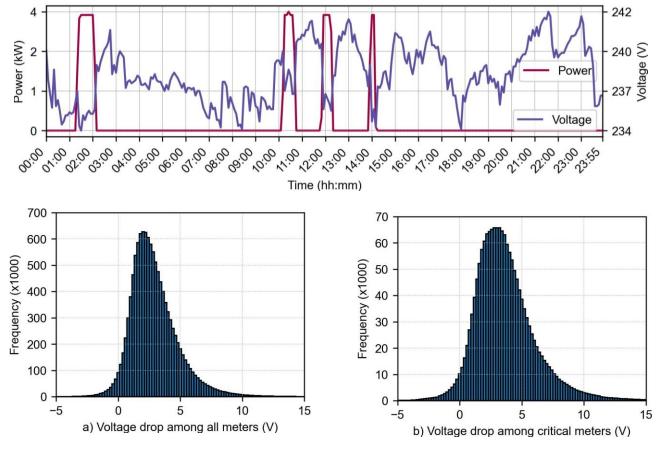
- \$63/year savings from shifting hot water load
- Saving opportunity is likely to grow → more renewables in the network → lower day time prices & increasing number of resistive and heat-pump water heaters.

### But these savings are currently are not passed onto households! We need new tariffs if we want to incentivize households and have a larger controlled load/flex demand fleet.

- Trial operations reduced emissions associated with water heating by 14.3%! (depends on state & RE mix)
  - Successfully roll out across the NEM  $\rightarrow$  2.3 Mt-CO2/year reduction (8% of water heating emissions)



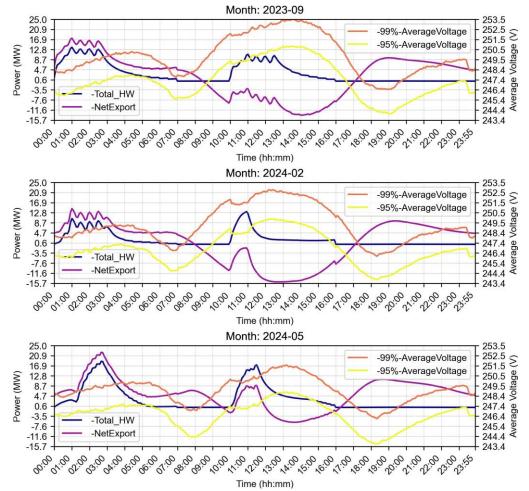
### Voltage impact on the network



Median of 2.6V and a  $95^{th}$  percentile value of 6.4V

Median of 3.4 V and 95<sup>th</sup> percentile value of 8.2V

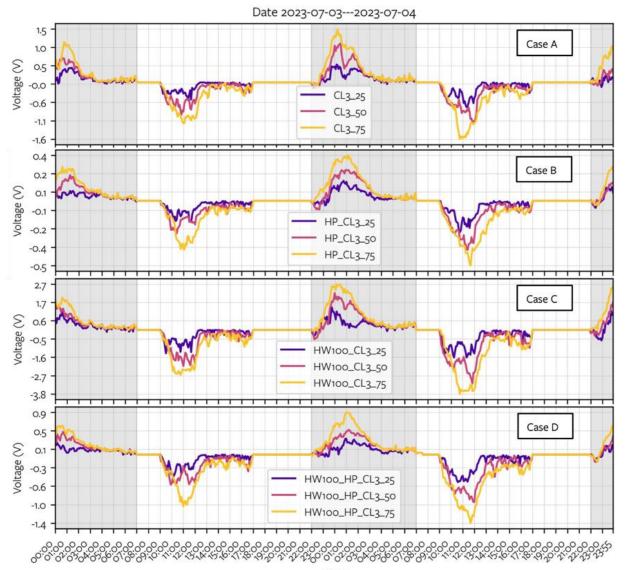
#### Entire fleet hot water, total export (from network) & voltages







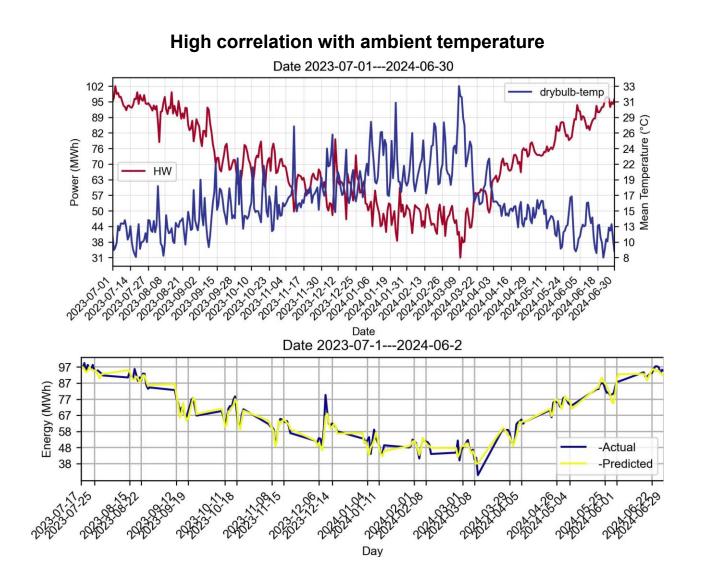
### Impact on the network: Power flow modelling (Endeavour Energy trial)

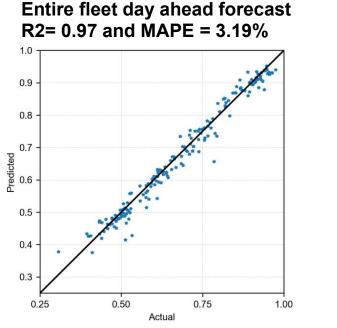


- Focus on a selected feeder with 109 households where
   39 of them have electric water heating systems
- DIgSILENT power flow modelling of scenarios:
  - Case A: 31/109 resistive
  - Case B: 31/109 heat-pumps
  - Case C: 109/109 resistive
  - Case D: 109/109 heat-pumps
  - Different percentage of shifted load & control strategies
- Delta Voltage is the difference between the default CL1 (nighttime) voltages and the studied simulation
- Different solar ownership (future scenarios)
- We can improve strategies to use hot water as a potential voltage regulation service → smooth and longer voltage drops along the feeder

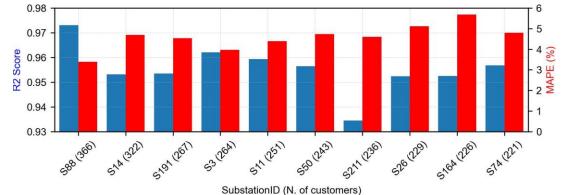


### Forecasting day-ahead hot water electricity demand





Accurate forecasts at the substation level





### Customer survey results

- Out of the 18,843 customers participating in the trial, only 159 contacted AGL's customer service team to discuss or ask questions about the communications they received.
- Of these, 53 opted out of the trial, resulting in an opt-out rate of 0.3%.
- Most customer contacts occurred within the first few weeks after receiving the communications, with 85% of all interactions happening in the first two months.
- More detailed surveys were carried out after the trial
  - 70% of these post trial survey participants felt that the changes did not impact their comfort or convenience.
  - From the remainder of the participants who noticed changes told that the impact was minimal, not a noticeable change to their hot water service as long as they kept their routine





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### 3) SolarShift Project Thermal Modelling Results

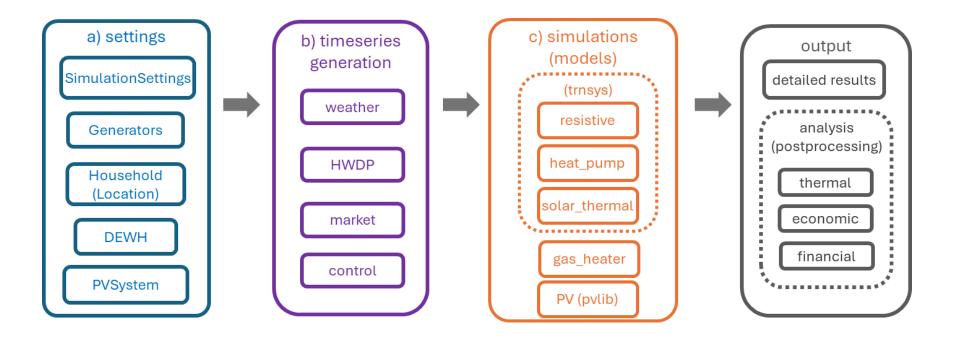
- 4) SolarShift Project Customer Hot Water Roadmap
- 5) Contributions & future research directions





### SolarShift: Thermal modelling of water heating systems

- Open-source repository based on Python/TRNSYS.
- Available in: <a href="mailto:github.com/UNSW-CEEM/tm\_solarshift">github.com/UNSW-CEEM/tm\_solarshift</a>.







## SolarShift: Thermal modelling

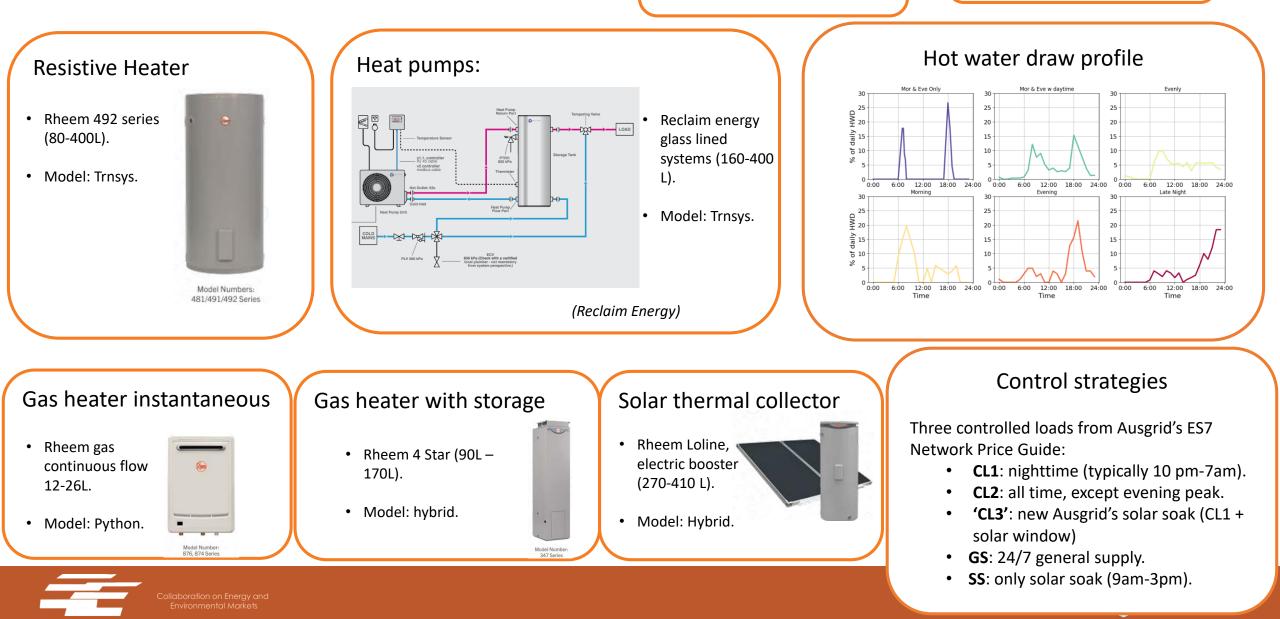
#### PV System:

- 5kW generic installation.
- pvlib's ADR method.

Different climate regions

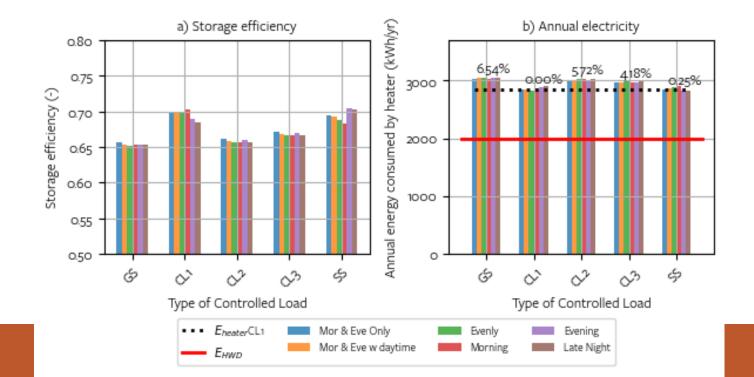
-

- Different number of people
- Network and retail tariffs



### SolarShift: Thermal modelling performance of water storage tanks

- TRNSYS modelling showed that average storage efficiency is between 67-72% for standard storage tanks (base case Sydney with 4 people household)
- 1/3<sup>rd</sup> of energy is lost ambient from the tanks (average Australian household uses is 6kWh of electricity to heat water, 2kWh of is lost to ambient!)
  - 2 TWh/year across NEM (~1% of total electricity consumption
  - This can represent more than 10%-15% of annual electricity bills (depends on tariffs and usage)







### Thermal performance and losses from water tanks

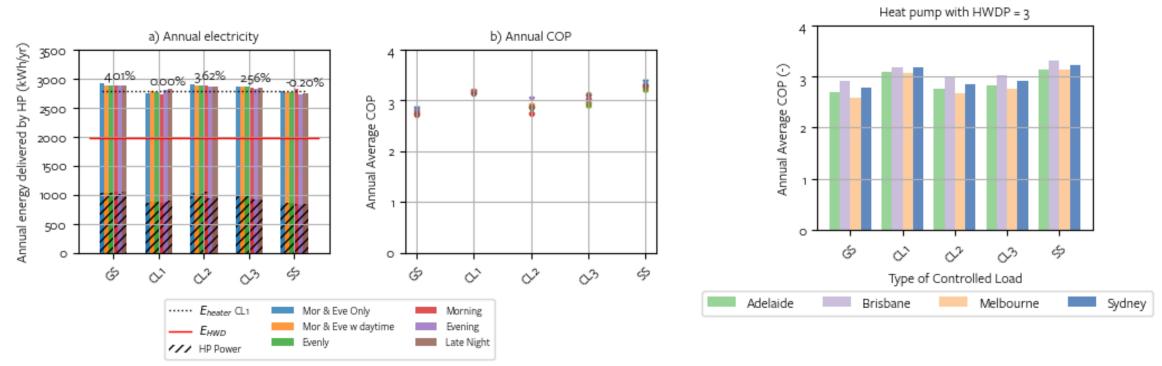
- Our minimum energy performance standards for water storage tanks AS/NZS 4692 is from 2005
  - > The standard allows large heat losses from the tanks
  - Energy landscape has rapidly changed over the last decades including tariffs, energy offers, consumer energy resources etc.
  - It may be time to revisit these standards and consider what level of heat loss is acceptable!
- Reducing heat loss coefficient by half through improved insulation 15% savings in costs and emissions associated with water heating
- > A detailed cost benefit analysis is yet to be undertaken:
  - What is the financial implications of improved insulation for manufacturers and consumers?
  - How difficult is it to change existing tank manufacturing?







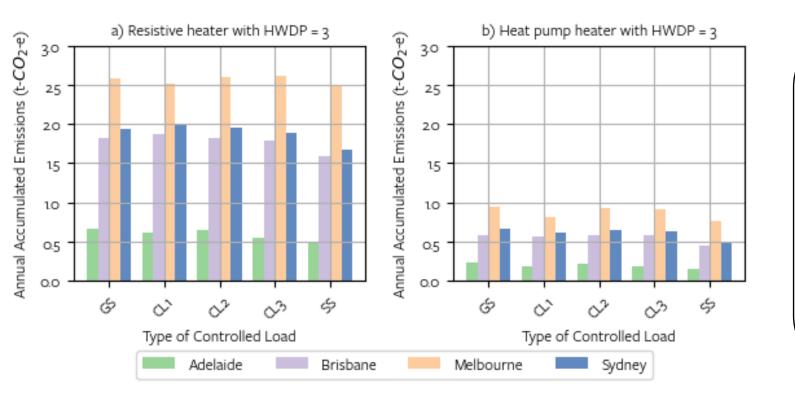
### Heat pump thermal modelling



- Hot water energy consumption is reduced by two-thirds compared to resistive heaters.
- An average COP ranging between 2.7 and 3.4 is observed (COP<sub>design</sub> = 6.02).
- The annual COP is both impacted by the climate and control type (in some cases the latter has a larger impact).
- Annual COP is comparable on different cities.



### Annual emissions from water heating

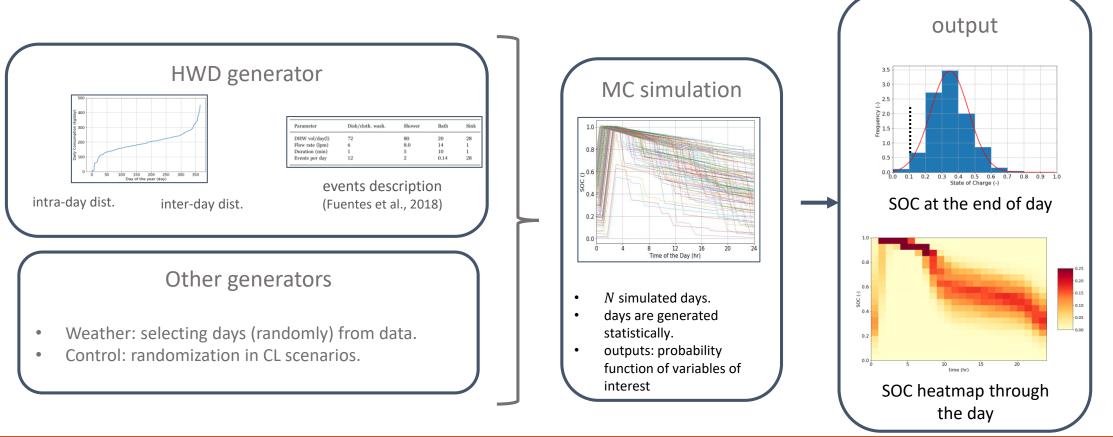


- There is a 67% reduction on average when switching from resistive heater to heat pumps.
- The NEM region plays an important role: Adelaide has 20% of Melbourne emissions.
- Solar soak control offers better results in all cities. 17% reduction from moving from CL1 to SS in Sydney.



### MonteCarlo Simulations

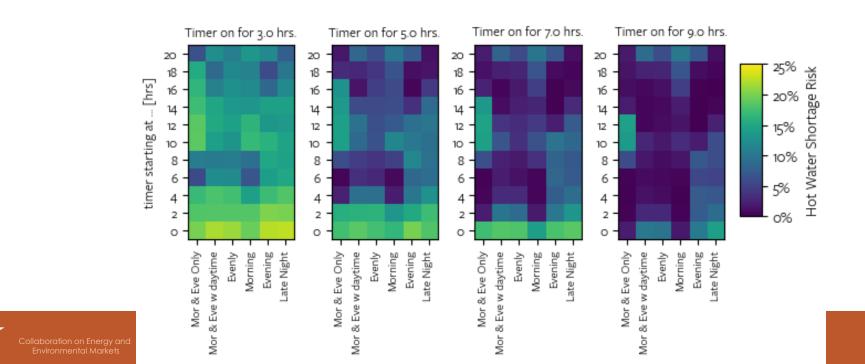
- Most tanks don't have thermo-couples, flow meters or data loggers to monitor the temperature or water flow
- How to predict the "shiftable" thermal capacity a day ahead at the individual site level?.
- Estimate the **hot water shortage risk** in certain conditions (what happens when your family and friends come for an extended visit?)
- Simulate a set of "typical" days and check the output distributions





### Risk of running out of hot water

- Monte-Carlo simulations to test the state of charge of the tank under different consumption, control strategies and weather patterns (hot water shortage risk SOC<=10%)</p>
- Certain hot water draw profiles (HWDP) create more predictable state of charge (SOC) for the tank under different usage circumstances.
- Hot water shortage risk depends on the alignment between heating times and HWDP.
  - Shifting entire water heating to solar-soak period has risks of running out of hot water for certain consumption cases
  - Including hot water heating windows in early morning and late afternoons significantly reduces the risk of running out of hot water





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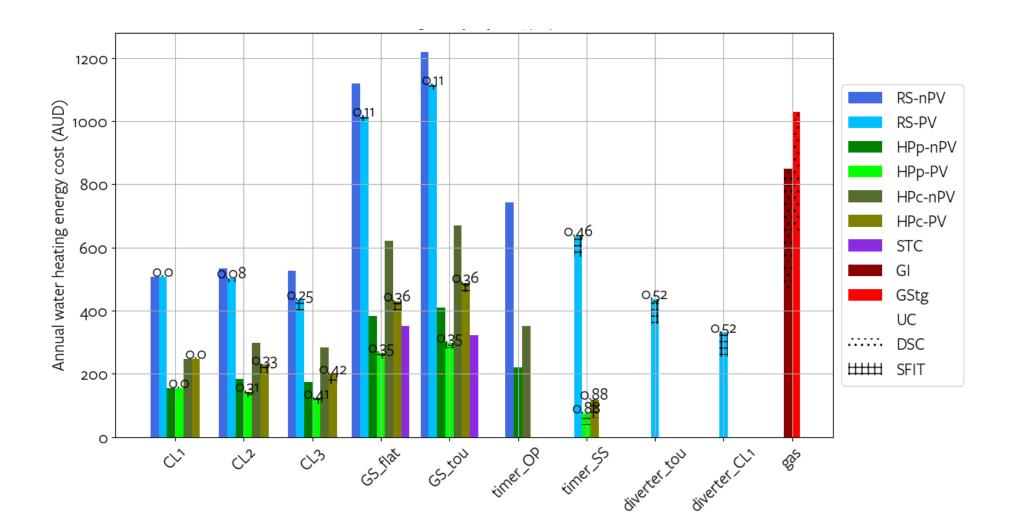
### 4) SolarShift: Customer Hot Water Roadmap

- Hot water technology (resistive, heat-pump, solar thermal, gas), including PV solar-soak options (timers, diverters)
- Controlled load strategies (CL1, CL2, CL3, SS)
- Hot water draw profiles (HWDP)
- Number of people (1-5+)
- Climate (capital cities)
- PV ownership
- Tariffs and rebates (if applicable)
- Annual electricity bills
- Net present costs
- Pay-back period
- The roadmap will be turned into an online public tool to empower households when making decisions about their water heating systems





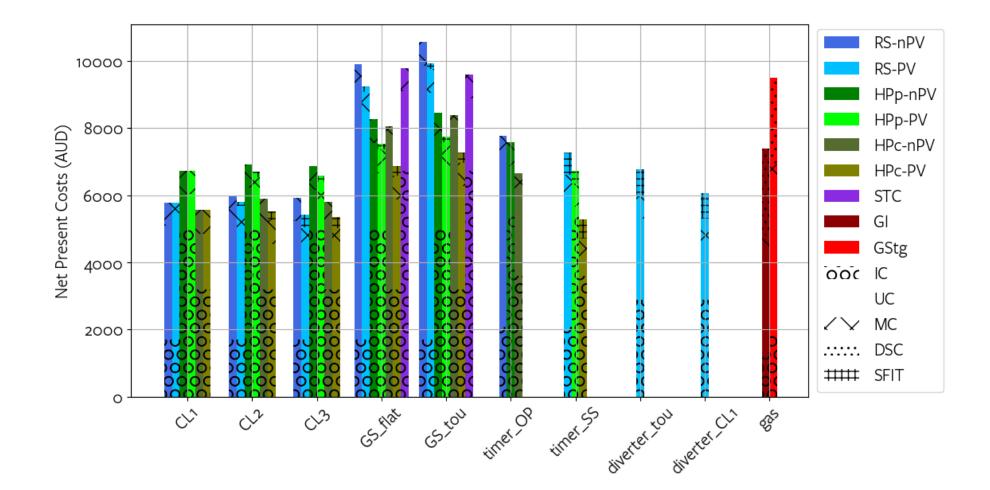
### Annual water heating bill







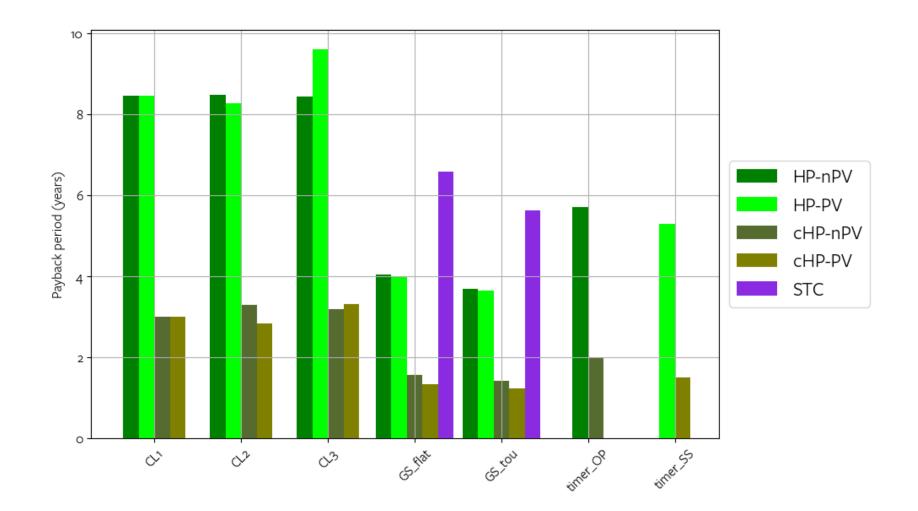
### Net present cost







# Payback period

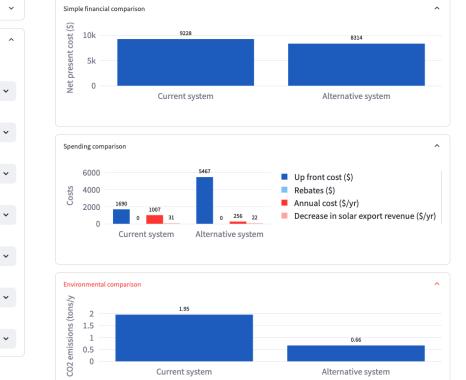






# Customer Hot Water Roadmap: Online tool

## Current system Alternative system ? Location Sydney Household occupants 4 Hot water usage pattern Morning and evening wit... 🗸 Solar Yes Heater Heat Pump Hot water billing type Time varying rate electric... 🗸 Heater control Run as needed (no control) 🗸

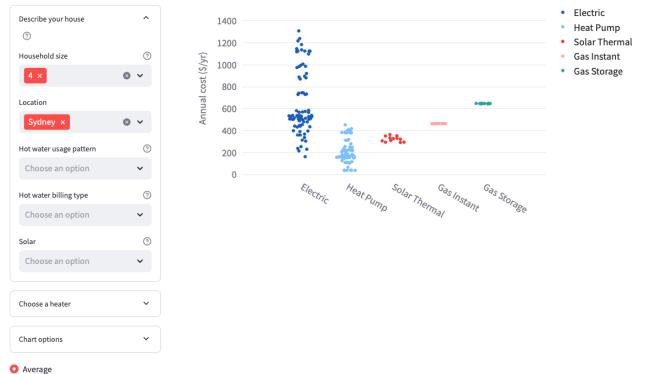


Collaboration on Energy and https://solar-shift.streamlit.app/

Compare two hot water systems in detail

## Explore hot water system configurations

The chart below can display many hot water simulation results at once - use the options on the left to explore the results.



○ Show all

Heater	Net present cost (\$)	Up front cost (\$)	Rebates (\$)	Annual cost (\$/yr)	Decrease in solar export revenue (\$/yr)	CO2 emissions (tons/yr)	Annual energy consumption (kV
Electric	7181.04	1847.14	0.00	653.85	23.24	1.95	2966
Gas Instan	t 7874.35	1322.00	0.00	463.86	0.00	0.54	Nc
Heat Pum	p 7998.82	5467.00	0.00	205.29	8.71	0.63	961
Gas Storag	ge 9578.47	1885.00	0.00	646.53	0.00	0.85	4015
Solar The	mal 10009.31	6740.00	0.00	323.35	0.00	0.63	927

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# 5) Contributions & future research directions





# On media

## **UNSW study: channelling rooftop PV** into water heating is a residential super saver

Put solar in your hot water tank! Off-peak electricity rates are fast becoming an unhelpful price signal for rooftop solar owners, who benefit by self consuming their excess solar ahead of drawing electricity from the grid at any time of day.

SEPTEMBER 6, 2021 NATALIE FILATOFF

IGE ENERGY MANAGEMENT SYSTEMS ENERGY STORAGE ENERGY STORAGE MARKETS



Love is a hot shower at the lowest possible cost. A new study by UNSW shows it's worth pouring some excess PV into it.

Image: pv magazine Australia

## Share 👔 😏 🤖 🔕

UNSW > News > 04 > UNSW leads thermal battery research at RACE for 2030

## **UNSW** leads thermal battery research at RACE for 2030

UNSW's new SolarShift project, led by the School of Photovoltaic and Renewable Energy Engineering (SPREE) will coordinate and operate about 3,000 domestic electric water heaters as a giant, 'Megawatt scale' thermal battery to soak up excess solar generation and support electricity networks.

Published on the 11 April 2023

UNSW

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Home » Smart Energy » Electric hot water is a hero of flexible demand. Where does it stand in the age of rooftop solar?

## Electric hot water is a hero of flexible demand. Where does it stand in the age of rooftop solar?



Image: Rheem

Baran Yildiz Oct 31, 2023





# Policy and industry impact



## Pilot to policy research crucial to energy transformation

31 January 2023

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		-	10 TO 10	0

The Australian Energy Market Commission (AEMC) is calling on Australia's brightest academics to collaborate with the rule-maker to develop more 'pilot-to-policy' approaches to ensure their research contributes quickly and effectively to the energy transformation.

In a keynote speech delivered to the <u>ERICA - State of Energy Research Conference</u> at UTS today, the AEMC's Chief Executive Benn Barr, claimed the greatest gains the next decade of research can offer might not be in technology, but in the 'missing link' between trials and deployment.

"The energy sector has to move fast. Governments across Australia are largely aligned and keen to act. This means the most successful research projects of any kind in the next decade will have their transition to policy 'baked in' from the start," he said.

Mr Barr cited the <u>UNSW SolarShift</u> project, which looked at turning household electric hot water heaters into mega batteries, as an example of the close relationship between research and rulemaking. He said the work informed a rule change by the AEMC in 2021, allowing greater integration of innovative storage into the National Energy Market (NEM).

- Informing Australian Energy Market Commission (AEMC) rule change on flexible trading arrangements through quantifying potential financial and environmental benefits of the flexible demand of electric water heating systems
- Industry consultations processes & invited speaker:
  - Energy Efficiency Council
  - AEMC
  - Rheem
  - Stiebel-Eltron
  - AGL
  - Smart Energy Council
  - NSW Decarbonization Innovation Hub
  - ANU Centre for Energy Systems



# **Project outputs**



## SolarShift

Final report

Turning household water heating systems into MW batteries February 2025



**Cooperative Research** Centres Program

## SolarShift Final Report



**ARENA PLUS ES South Australia Demand Flexibility Trial** 

**Final Knowledge Sharing Report** 31 October 2024



## **Final Report**

## https://github.com/UNSW-CEEM/solar-shift

INSW-CEEM / tm_solarshift (Public)				
Code 💿 Issues 🖺 Pull requests 💿 Actions 🖽	Projects 🛈 Security 🗠 Insights			
	P main → P 1 Branch ♡ 0 Tags		Q, Go to file	↔ Code -
	👵 DavidSaldivia Update gas_heater.py 🚥		8092775 · 6 months ago	133 Commits
	🖿 data	Adding .gitignore to da	ita folder	last year
	docs	update of docs		6 months ago
	examples	Initial structure of documentation		7 months ago
	tests	fixing controller tests a	ind cleaning postprocessing.py	7 months ago
	tm_solarshift	Update gas_heater.py		6 months ago
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	C README.md	updated README.md		7 months ago
	🗅 mypy.ini	small updates		last year
	D poetry.lock	Updating repository de	ependancies	6 months ago
	pyproject.toml	Initial structure of docu	umentation	7 months ago
				:=
	tm_solarshift A package for themal simulations of Domest Solarnihi. It allows to generate profiles of to and electricity consumption for a household, thermal capacity, performance, and its utiliza <b>Installation</b> For the moment, just devended the repositor	t water draw (HWD), c to run thermal simulat tion as thermal energy	ontrolled load (CL), use different v ions of hot water tanks and estima storage.	veather data, ate their
	requirements, poetry is used to handle dep install. In addition, to run thermal simulations, you'll	endancies. Open a terr	minal in the main folder and use p	oetry

## **SolarShift Customer Hot Water Roadmap**

Compare

Advanced explorer

Details



Welcome to the SolarShift Hot Water Roadmap Tool - your personalized guide to smarter, greener, and more cost-effective water heating solutions! Our tool is designed to help households across Australia explore and compare a variety of water heating options, including:

- Resistive heating
- Heat pumps

C

- Solar self-consumption strategies (e.g., controlled loads, timers, diverters)
- Solar thermal systems

Home

Gas water heaters

#### Why Use the SolarShift Tool?

- Discover Your Savings Potential: See how much you can save on annual energy bills with each option.
- Reduce Your Carbon Footprint: Understand the environmental impact of your choices.
- Tailored to You: Get recommendations based on your unique household needs and preferences.

Begin

• Empower Your Decision: Make informed choices when upgrading or purchasing a water heating system

• 2 journal articles under review

# 5) Future research directions

- Improvement of Customer Hot Water Road Map tool
- Expansion and roll–out of electric water heating control onto other states and DNSP regions
- Heat pump control by smart meters
  - Collaboration with heat pump manufacturers
  - Collaboration with smart meter vendors
  - Refinement of control strategies (retailers & aggregators)
- Thermal performance and losses of hot water tanks
  - Real-world site measurements: flow meter, thermocouples (T<sub>in</sub>, T<sub>out</sub>, T<sub>tank</sub>)
  - Different climates, number of people and water usage patterns
  - Resistive and heat-pump systems
  - Cost-benefit analysis of improving water tank thermal insulation
- Input into relevant Australian Standards to update minimum energy performance standards to reflect the current status of the energy market (AS/NZS 4692.1:2005, AS/NZS 4692.2:2005, AS/NZS 4234:2021, AS/NZS 3500.4:2018)







# Thank you

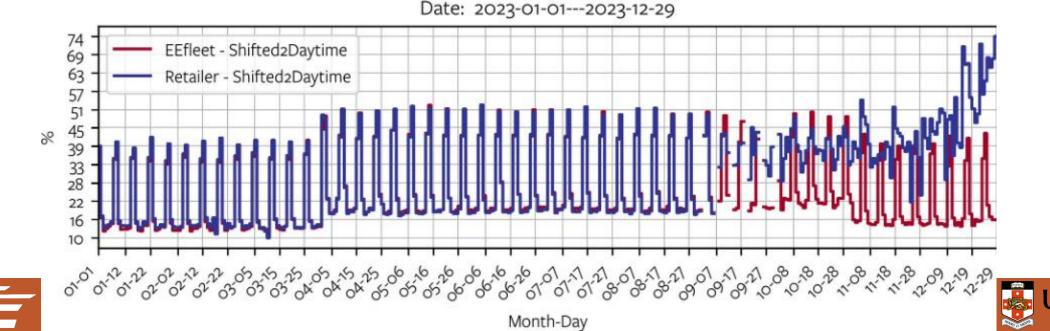
baran.yildiz@unsw.edu.au www.ceem.unsw.edu.au



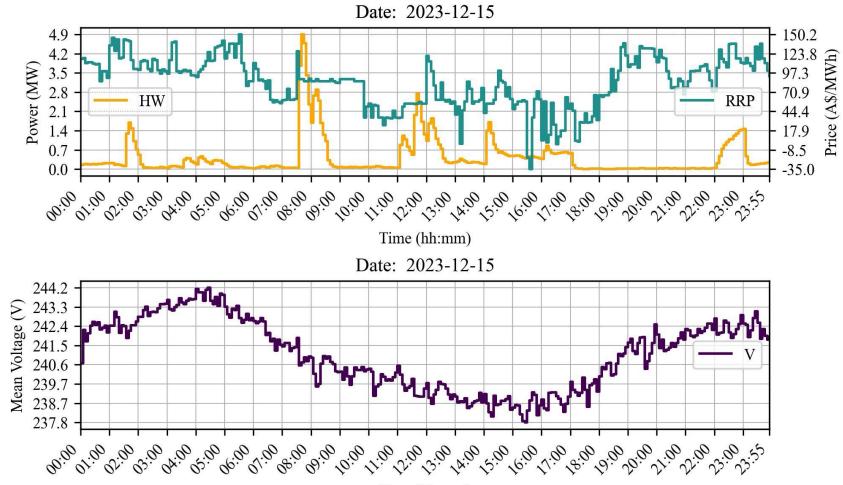


# SolarShift: Off-peak plus trial by Endeavour Energy

- ~9300 households within Endeavour Energy network, mostly in Albion Park.
- One of the retailers has 37% of the fleet ('Retailer')
- On average 28% of water heating was shifted to daytime periods (mostly with default CL2)
- This percentage significantly increased towards the end of the studied period as the Retailer started shifting more than 70% of daily water heating to solar-soak periods
- Wholesale arbitrage benefit is estimated to be \$27/household (mostly with default CL2)
- Currently households don't benefit!
- 1 Mt-CO2 emission reduction in NSW compared to nighttime heating (8% reduction of emissions associated with water heating)



## Example daily operation for the fleet against RRP

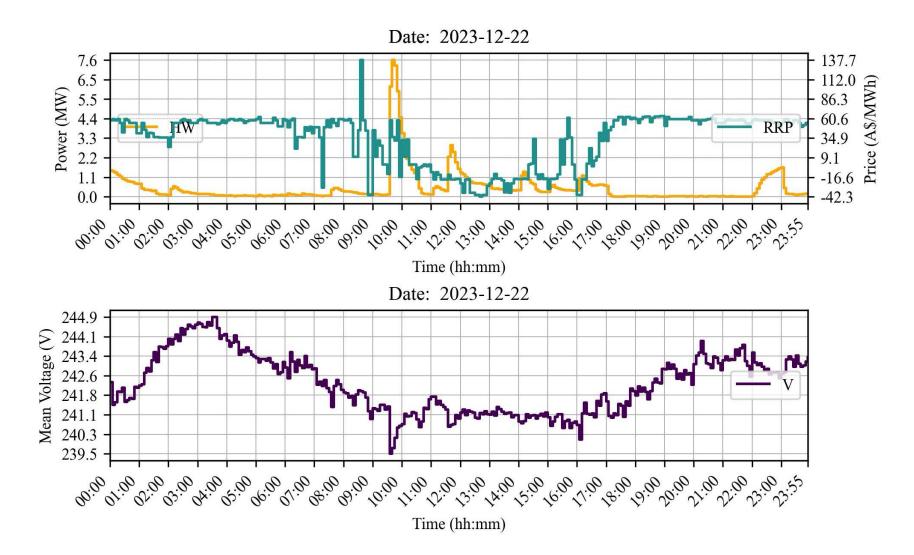


Time (hh:mm)





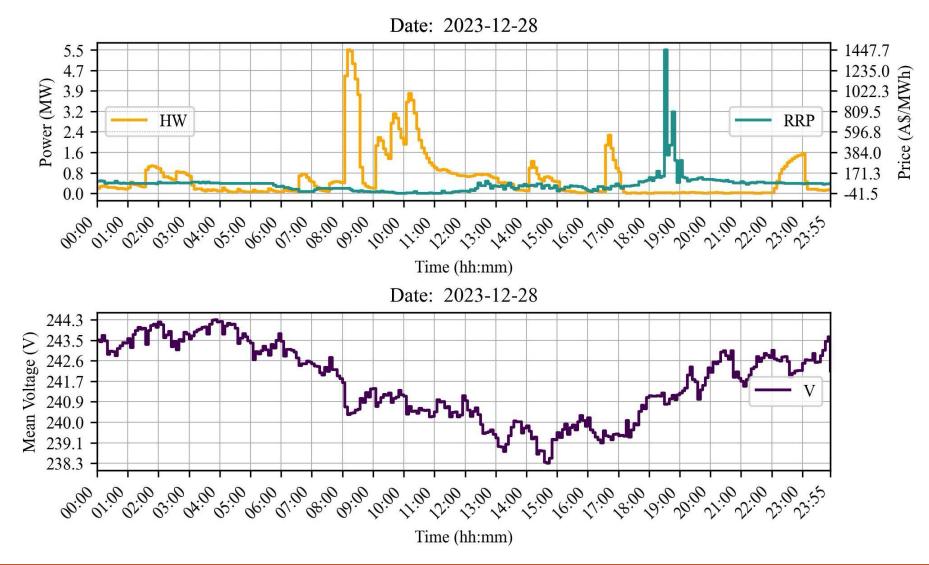
# Example daily operation for the fleet against RRP







# Example daily operation for the fleet against RRP







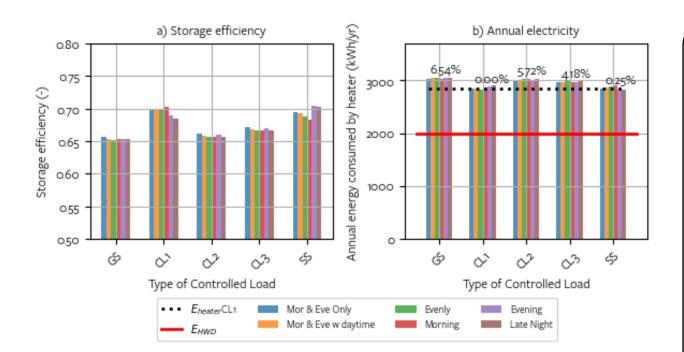
# Key take-aways

- The retailer partners have found the trials to be a great success, and have plans to expand it over the other regions of NEM. Future of controlled load & hot water flex demand seems to lie with retailer/aggregator & smart meter control.
- Every DNSP has a different view on controlled load (i.e. SA, NSW vs. Qld, Vic) and there is no clear pathway to rollout capability. Current regulatory reset process is challenging for pace and scale.
  - Recommendation: National framework and reform for load control access.
- The customer journey has been smooth and relatively positive for SA Flex Demand trial as shown by customer surveys:
  - 0.1% opt-out out rate, 86% were neutral or pleased about the trial.
  - Very small number of instances of running out of hot water, having a heating period before the morning use, especially during colder months is important.
- Network tariffs offer cheaper daytime rates (some DNSPs don't charge during peak solar generation periods). Retailers should create new tariff design with cheaper day-time rates (or \$0, considering solar curtailment). We have seen only a couple of examples so far with limited value for households...
- Thermal losses are significant, how can we minimize them to make electric water heating technologies even more efficient and attractive for consumers. Contribution to pathways towards electrification!

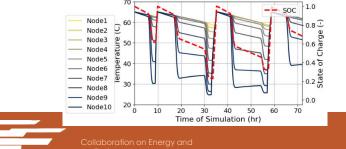


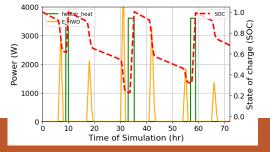


# Results: Resistive heater



#### Detailed results for SS and HWDP=1. SOC in red.





- CL1 and solar soak (SS) are the two schedules with better storage efficiency, with an average of 70%. GS and CL2 are the worst performing strategies.
- Control strategy has higher influence than HWDP.
- Switching from CL1 to CL3 (adding solar windows) increase energy consumption by 4%.

